

# **SERWA** SARVODAYA ENCLAVE RESIDENTS WELFARE ASSOCIATION

**PRESIDENT**  
BHASWATI MUKHERJEE  
(8130104016)

**20<sup>th</sup> December 2021**

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**V.PRESIDENT**  
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VINEETA SHANKAR  
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## **Follow up to Issues Raised after Formal meeting of AGM**

### **Security team issues**

1. Security team to look into issues raised by Mr. Vivek Singh regarding overcrowding at Gate 3 and look for options to distribute the traffic uniformly between all the gates after consulting the residents residing in the close vicinity of the gate.

### **Response**

Distribution of traffic to reduce traffic flow at Gate no. 3 as pointed out by Shri. Vivek Singh, resident of C- 213.

Vice President Shri. Kuldeep Singh reached out personally and apprised Shri. Vivek Singh of distribution of heavy vehicles. All Government vehicles have been diverted to gate no 4 resulting in a decrease of traffic at Gate no. 3. Shri. Vivek Singh has to get back to SERWA Security Committee regarding the improvement in flow of traffic. Final action shall be taken after feedback from him.

2. Owners to ensure that their tenants pay the security dues and responsibility lies with the owners. The same must be documented at the time of signing the lease/rent agreement.

### **Response**

Circular to be issued in this regard in continuation of previous security circular.

3. Look at the possibility of aligning the parking slots uniformly between the specified spaces proposed by Mr. Arun Aggarwal to decongest parking lots.

### **Response**

SERWA shall get the white lines marked with the help of traffic police. We hope that this will be adhered to through the goodwill and co operation of residents.

4. Publish the names of residents who violate the entry rule at gate no 3.

### **Response**

This has been continuously monitored by SERWA. It has come to our notice that some of these residents are repeat offenders and are senior citizens doing it knowingly. Before making the names public we appeal to them to adhere to the regulations. Else, the names shall be circulated through a circular.



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5. Timings of Entry of household goods at the gate.

## Response

New timings shall be 6:00 am to 11:00 pm. It shall be notified to residents through a circular.

## Stray Dog issues:

1. Residents should not feed stray dogs in front of other people's houses.
2. Steps to reduce number of stray dogs in Colony
3. Owners to keep pets on leash in park and Colony

## Response

SERWA shall take steps to reach out to residents in this regard. SERWA proposes that all residents contribute Rs. 100/ annually so that the amount collected can be utilized by SERWA for sterilization of dogs and cleaning up of dog poop which keeps accumulating due to large number of strays. SERWA will seek this donation of Rs. 100 per year shortly. The amount used will be audited and reflected in annual accounts.

## Miscellaneous

1. Property tax camp duration to be extended.

## Response

Duration shall be increased from next financial year. Secretary SERWA had already explained at AGM that the problem occurred due to COVID and shall be taken care of in the future.

*Bhaswati Mukherjee*

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President SERWA