

MINUTES OF THE ANNUAL GENERAL MEETING OF THE MEMBERS OF SARVODAYA ENCLAVE RESIDENTS WELFARE ASSOCIATION (SERWA) HELD ON SUNDAY, THE 16TH DAY OF JULY, 2017 AT 11.15 A.M. AT COMMUNITY CENTRE, SARVODAYA ENCLAVE, NEW DELHI-110017.

Meeting Commenced : 11.15 A.M.

Meeting Concluded : 01:00 P.M.

PRESENT:

A. Members of Managing Committee of SERWA

1. Ms. Bhaswati Mukherjee	President
2. Dr. Vineeta Shankar	Vice-President
3. Ms. Shafali Mittal	Secretary
4. Ms. Malini Dhir	Joint Secretary
5. Mr. Kuldeep Singh	Joint Secretary
6. Mr. Anil Kumar Goyal	Treasurer
7. Mr. Ajay Jugran	Member
8. Ms. Niti Khurana	Member
9. Ms. Vasumati Viswanathan	Member
10. Mr. Karanjit Juneja	Member
11. Mr. Manjeet Singh	Member

B. Members of SERWA:

- As per Annexure-A

(Pg. No. 4- 5)

ITEM NO. 1: CALLING OF MEETING TO ORDER AND CHAIRPERSON'S WELCOME ADDRESS

The Quorum was not present at scheduled time for commencement of meeting at 11.00 a.m.; therefore the meeting was adjourned. The members waited for some time and then called the meeting to order at 11.15 a.m. when 50 members were available at the venue. The members unanimously elected Ms. Bhaswati Mukherjee as Chairperson of the Meeting. Chairperson welcomed the members of SERWA at the Annual General Meeting of the Society. She further enlightened the members on the various facts and

achievements of RWA since last elections of the Managing Committee. Topics discussed by the Chairperson are annexed herewith under Annexure-B (Pg.6) the members took note of the topics so discussed.

ITEM NO. 2: ADOPTION OF AUDITED STATEMENT OF ACCOUNTS FOR THE F.Y. ENDING 31ST MARCH, 2016 BY THE TREASURER

The President requested Mr. Anil Goyal, Treasurer to present before the members the financials of the RWA for the F.Y. ending 31st March, 2016.

The Audited accounts of the RWA for the year ended 31st March 2016 had been circulated along with Notice of the meeting. The Treasurer placed the matter of approved of Audited Accounts before the General Body and also briefed on the Financials of the Society. Members discussed the matter in detail and approved the financials and the following resolution was passed by majority show of hands:

“RESOLVED THAT the Balance Sheet for the year ended 31st March, 2016 and the Income and Expenditure Account for the period beginning from 1st April, 2015 to 31st March, 2016 of Sarvodaya Enclave Residents Welfare Association, be and are hereby adopted by the members of the Society.”

ITEM NO. 3: ADOPTION OF AUDITED STATEMENT OF ACCOUNTS FOR THE F.Y. ENDING 31ST MARCH, 2017 BY THE TREASURER

The President requested Mr. Anil Goyal, Treasurer to present before the members the financials of the RWA for the F.Y. ending 31st March, 2016 & 31st March, 2017.

The Audited accounts of the RWA for the year ended 31st March 2017 had been circulated along with Notice of the meeting. The Treasurer placed the matter of approved of Audited Accounts before the General Body and also briefed on the Financials of the Society. Few members placed their objections against the approval of books of accounts and the same was cleared by the MC members. A brief of the objections are hereby annexed under Annexure-C (From Pg. No.7-9). Members discussed the matter in detail and approved the financials and the following resolution was passed by majority show of hands:

"RESOLVED FURTHER THAT the Balance Sheet for the year ended 31st March, 2017 and the Income and Expenditure Account for the period beginning from 1st April, 2016 to 31st March, 2017 of Sarvodaya Enclave Residents Welfare Association, be and are hereby adopted by the members of the Society."

ITEM NO. 4: ANY OTHER MATTER WITH THE PERMISSION OF THE CHAIR

The Chairperson requested the Secretary to give a presentation on the achievements of SERWA. The Secretary placed her report before the General Body and read out the report underlining SERWA's achievements of the past year. A brief of the report is annexed herewith under Annexure-D (From Pg. No. 10-11).

Further the Chairperson received many requests and issues from Residents to be placed for discussion in the meeting. The Chairperson consented and the matters were discussed by the members. Details of topics discussed in the meeting are annexed herewith under Annexure-E (From Pg. No. 12- 13).

ITEM NO. 5: VOTE OF THANKS

Being no other matter pending for discussion, the Chairperson and the Secretary concluded the meeting with a vote of thanks to the members for attending the meeting.

Date: 15/09/2017
Place: New Delhi

Bhaswati Mukherjee
Bhaswati Mukherjee
Chairperson

LIST OF MEMBERS WHO ATTENDED THE AGM ON 16.07.2017

S. No.	Member Name	House No.	S. No.	Member Name	House No.
1	Jayoti Guha	B-74	35	Harish Mirchandani	B-114 (GF)
2	Bhaswati Mukherjee	C-135	36	Snayana Mirchandani	B-114 (GF)
3	Kuldeep Singh	D-304 (SF)	37	Santosh Vinay Bindal	B-51 (GF)
4	Vineeta Shankar	C-215 (GF)	38	Puneeta Sultania	D-232 (SF)
5	Anil Kumar Goyal	C-163 (GF)	39	Sunil Sultania	D-232 (SF)
6	Ila Goyal	C-163 (GF)	40	S S Rajagopalan	C-176
7	Shafali Mittal	D-237	41	Sumitra Rajagopalan	C-176
8	Karan Juneja	C-219	42	M S Arora	B - 47
9	Niti Khurana	A-13	43	Krishna Kumar	C -159
10	Malini Dhir	B-55	44	Lekha Joshi	D-287 (FF)
11	Kamal Sharma	D-232 (GF)	45	Suresh Kr. Chopra	C -134 (FF)
12	Vivek Dhir	B-55	46	Juhi Bhushan	C- 165 (FF)
13	C.M. Sharma	B-16 (FF)	47	Naresh Kumar	C- 200
14	S. R. Sehgal	B-121 (SF)	48	P D Aswani	D-269
15	Raj Mittal	D-237	49	V.K. Teckchandani	D- 280
16	Vasumati	B-90	50	V. N. Aswani	B- 93 (FF)
17	Manish Mittal	D-237	51	Dhruv Dewan	C- 178 (SF)
18	A. K. Mittal	D-237	52	Vivek Sabherwal	C- 214
19	Manjit Singh	D-300	53	Om Dutt Gaur	B- 98 (SF)
20	Bhavana Sabherwal	C-214	54	Anil Mohan Bhatnagar	B- 30 (GF)
21	Sujata Khanna	B-106	55	Vikas Gupta	B- 104
22	Vanita Chopra	B-97	56	N. Ganpathy	B- 92
23	R. K. Mehta	C-206	57	Nirmaljit Paintal	C- 221
24	R. Mehta	C- 206	58	Ruhi Singh	C- 221 (GF)
25	Puja Bhardwaj	C-209	59	R. Venkat	B- 75
26	Veena Jain	A-6	60	V. K. Aggarwal	D- 226
27	Deepak Singh	B-113	61	Sanjay Bakshi	B- 81 (SF)
28	Anita Balasubramanian	C-189	62	S C Gupta	B- 80 (FF)
29	Nisha Jain	D-239	63	G. Balasubramanian	C- 166 (GF)
30	M. C. Jain	D-239	64	Dr. S Lal	C- 150 (FF)
31	Yogesh Agnihotri	C-170	65	Anil Trehan	B- 54 (FF)
32	J. K. Chaudhary	D-238	66	Parool Trehan	B- 54 (FF)
33	Capiharan R. K.	C- 210	67	Nikhil Khurana	A-13
34	Smriti Bakshi	B -81 (SF)	68	Vikrant Gupta	B- 104

S. No.	Member Name	House No.	S. No.	Member Name	House No.
69	Y. D. Sharma	B- 77 (GF)	104	Mukesh Sakhuja	D- 228
70	Shailendra Kapila	D- 233 (FF)	105	N K Bahri	D- 306
71	Luv Gupta	B- 104	106	Ajit M. Bhatnagar	B- 30
72	Ajay Narain	B- 51 (FF)	107	S K Chopra	C- 134
73	Satinder Juneja	C-219 (SF)	108	Asha Malhotra	D- 308
74	Inderpal Singh	D- 243	109	Rita Sharma	D- 309
75	Puneet Trikha	D- 244 (FF)	110	Mohit Gupta	B- 108
76	Sanjay K. Jain	C- 142 (FF)	111	Raj Jain	D- 295
77	Subodh Mathur	B- 116	112	Vijay Jain	D- 295
78	Sudha Aggarwal	C- 212	113	Mohan Gurmukhani	D- 260
79	Anil Kr. Aggarwal	C- 212	114	B Bharti	B- 109
80	Pramila M. Dewan	D- 232 (TF)	115	K. C. Bhatia	B- 94
81	Renu Aggarwal	B- 22 (GF)	116	V S Jafa	D- 307 (GF)
82	Anita Hooda	D- 232 (FF)	117	Arun Mahajan	C- 198
83	Sushma Moitra	D- 249 (FF)	118	Benu Malhotra	B- 122
84	Neeru Gupta	D- 236	119	Deepak Aswani	D-269
85	J C Mittal	C- 158	120	Kusum Gupta	C- 150 (SF)
86	Rajiv Kumar	D- 236/A	121	P. Kapila	D-233 (FF)
87	Rajiv Kumar	C-215 (GF)	122	Kush Gupta	B- 104 (SF)
88	Anjali Khanna	B- 106	123	K Bhushan	D- 288 (GF)
89	Pramod Jain	C- 152	124	Sunita Sharma	D- 309
90	R. Srinivasan	B- 41	125	Rajiv Bajaj	C- 220 (SF)
91	Charulata	D- 304	126	Ish Chopra	D- 263
92	Virat Mittal	C- 158		--	
93	Shivi Mittal	C- 158		--	
94	Renu Rastagi	C- 158		--	
95	Rajiv Goel	D- 259		--	
96	Gaurav Aggarwal	B- 62		--	
97	Monica Tyagi	B- 91		--	
98	Vikas Mittal	C- 146 (GF)		--	
99	Shalini Mittal	C- 146 (GF)		--	
100	Mini Gupta	B- 104		--	
101	Arun Kumar			--	
102	Avinash Setia	C- 142 (GF)		--	
103	Avijit Guha	B- 74		--	

Chairperson's Note for the AGM

Topics discussed:

- The President highlighted that this AGM marks a clear break from the past where AGMs to present audited accounts were routinely held only at the end of the tenure of the MC. It underlined the spirit of transparency of this SERWA team which has worked tirelessly for development, better security and selfless service to the community.
- President continued that the SERWA team has worked in accordance with the relevant Byelaws in Section II under "Aims and Objectives" as follows:
 - To promote the general welfare of the residents;
 - To supplement security;
 - To look after social, educational, cultural and moral requirements of the residents;
 - To encourage the growth of friendly feelings and to sort out and remove controversies amongst members.
- Community events organised during this period were intended to further these objectives and to help bonding and to develop friendly relations among the residents, specially the old and vulnerable. SERWA would continue to work towards addressing the many outstanding issues which remain including moving towards phase II of our security system, hygiene, public toilets and connectivity. She highlighted certain negativity among some which in practical terms imply: "Na karenge aur ne karne denge." A new team is in place. SERWA would like to keep the hopes and aspirations of our young residents in mind. To achieve this, change is inevitable. Regardless of who elected SERWA, we consider ourselves to be representatives of the entire community. SERWA would continue to work for the benefit and welfare of everyone. Please continue to trust your elected representatives.

Objections against Approval of Books of Accounts

1. As the notice of GBM along with copies of audited Books of SERWA received, Vikas Gupta, member of SERWA, after going through Books of account, requested for Bank statement of accounts of SERWA (LTR DT. 30/07/2017) which was denied on the term of confidentiality. He asked "Why such account statements of public funds are to be kept confidential is best known to them only".

Ans. - He was requested to pinpoint or provide any specific questions. Copy of audited accounts with audit reports were already provided to members. Till AGM date there were no specific questions/clarification sought by any members.

2. However when they called that member and offered his discussion, but only without giving the much needed documents.

Then Vikas Gupta requested: "if a copy of the same cannot be given then please allow inspection of the same at your Office only in the presence of your attendant. Then only we can go for discussion as nobody can discuss without seeing Bank Statement because the whole basis of accounting procedure adopted by SERWA is Cash Basis."

He noted that even inspection of Books which is basic right of every member, was also not provided to him and hence put a very big question on transparency and accuracy of Books of accounts. The only impression which derived is that there is definitely something very crucial that is kept hidden or wrongly presented in the books of accounts for sure.

Ans. - Vikas Gupta was sent a reply with a contact number of Treasurer. There was no contact made by Vikas Gupta to pursue his intent, except he continued on his stand that he was denied all such details/information.

3. Vikas Gupta noted "Same set of accounting standards are not followed while maintaining the books of accounts for two consecutive years. As

we can easily see that financial year ending 31/03/2016, salaries are properly bifurcated and shown separately under three Heads:

Salaries:

- (1) Security
- (2) Staff
- (3) Staff Welfare

However, most importantly same expenses are not shown in similar manner in the financial year ending 31/03/2017, which does not give proper information of expenses incurred on security, staff and staff welfare separately”.

Ans. - The Present RWA wishes to improve presentation of accounts instead of continuing as per old parameters. At the same time accounts are in accordance with accepted accounting norms/standards as are in practice and announced by authorities/ICAI from time to time.

4. Vikas Gupta: “Moreover in the year ended, 31/03/2017, the total salary claimed in the income and expenditure account is Rs. 6,90,885. However for the same year total salary expenses as shown by accounts itself is (salary paid + outstanding) (Rs. 6,36,683 + Rs. 51,818) = Rs. 6,88,501.

Therefore even the figures of accounts are not tallying”.

Ans. - The figures picked are from two separate statements. Income & Expenditure A/c which is compiled on accrual basis and Receipt & Payment A/c is compiled on cash basis. Therefore the two different bases will have different figures. Cost of sales to SERWA is as per accrual basis as shown in Income & Expenditure A/c as salaries are paid in the first week of next month (actual cash outflow happens in succeeding month).

5. Vikas Gupta: “Similarly, in the financial year ended 31/03/2017, under the Head Repairs of Maintenance, Net amount paid for Repairs/Maintenance is Rs. 21,845/-. However it is only claimed in

income/expenses account as Rs. 1000/- only. This gives wrong picture of income over expenditure”.

Ans. - Income & Expenditure is the actual cost incurred by SERWA net of specific reimbursement by other residents which is Rs. 1,000/- while the total expenses incurred is Rs. 21845/. Subsidies by residents/defaulters which is reflected in donation/specific grant in receipt & Payment account. The net impact is Rs. 1,000/. Post such impact and reclassification of repair & maintenance into computer maintenance etc. etc.

6. Vikas Gupta: “Legal and professional expenses paid under R/P account are Rs. 1,03,650/- and outstanding are 20,000/-, Rs. 1,23,650/- and claimed from income and expenses account are Rs. 1,17,500/-. Hence again it will give wrong picture of income over expenditure. However, payment of legal expenses from the public funds is also questionable”. (detail given in the Annexure-B, point no. 3)

Ans. - SERWA is defending two court cases which it inherited from old SERWA officials. Therefore cost of lawyer incurred for being represented in the court is the cost shown in legal expenses besides audit fees etc. It is sad that such money belonging to resident welfare is going into such legal tussles, challenging last SERWA election and/or Mirambika Engineering College case with Society/SERWA as parties to the case.

Brief on the report of achievements of SERWA as delivered by the Secretary

a. Communication

1. A website had been launched and would soon become interactive
2. Charcha a newsletter was being regularly brought out to keep the residents informed and connected.

b. Events

SERWA had successfully organized the following events: The turnout out these events was very good and the feed-back very positive. There was a feeling of coming together as one big family as expressed by several residents.

c. Senior Citizens

SERWA in its election manifesto had pledged to do something for the senior citizens and it did.

Upvan the erstwhile and neglected Children's park was converted into a senior citizens park with new grass, new plants and new benches – a safe haven for senior citizens to spend time with each other in natural surroundings. SERWA expressed gratitude to Mrs. Singhal who had generously donated for the development of the park and to children of the colony who had painted the walls of the park beautifully under the guidance of Mrs. Benu Malhotra.

d. Children

Colony children have been very active

1. Football
2. Parvah

e. Camps

1. Adhar Cards
2. Property tax
3. Blood donation

f. Cleanliness Drive

1. Dhalao painted
2. Cleanliness being monitored
3. New metal dustbins were installed all over the colony

g. Roads and Maintenance

1. Carpeting of road
2. Road repaired and re-laid in front of Post Office.
3. Street Lights were converted to LED.
4. Tree Pruning was done within the colony as well as on Begumpur road.
5. Tree Planting – more than 300 saplings planted.
6. Junk cars identified and removed.
7. Mast light was installed in the market.
8. DDA market toilets were renovated and leaking roof repaired.
9. Dhobi rates were streamlined and a set of instructions set aside for them to follow.
10. New colony map was installed at Gate 2.

Topics discussed by the residents at the AGM:

a. Toilets

Mr. Krishan Kumar, raised objections over the 2 toilets that had been made in the SERWA office premises saying that the smell would affect the houses across the road.

Clarification: He was informed that no new toilets had been constructed; instead the old ones had been renovated, provided with lockable doors, water pumps and proper cleaning arrangements. One of these toilets would be for 'Ladies' only. Both toilets would be available to the MCD workers and SERWA employees during the day but would be locked at night. Full care would be taken to ensure that they were kept clean and that there was no bad smell affecting the neighbours.

b. Tower

Several residents had concerns about the Tower including the danger of building a tower in the premises of the Mandir.

Clarification: It was clarified by the President that any decision about a tower in the Mandir would only be taken by the elected Executive Body of the Mandir and not by SERWA.

c. Use of Community Centre

1. Mr. Tekchandani enquired why SERWA had not paid the Rs 17,000 charges for one time use of the community hall for the AGM to the Sarvodaya Society, as from the books there was enough money in the accounts.

Clarification: It was explained that the Community Centre belonged to the Sarvodaya community and as the AGM is an event by the elected body for the residents only it was given free of charge.

2. Another resident wanted to know why this facility could not be transformed into a club.

Clarification: The President responded that this was for the Society to answer, not SERWA.

d. Charcha

1. A resident mentioned that he had not received any copy of Charcha, the SERWA newsletter.

Clarification: He was assured that it would henceforth be done.

e. Security

1. Several residents were concerned about the difficulties caused by the new experiment of permitting entry and exit from specific gates and about keeping gate no 4 locked.

Clarification:

- It was explained that Gate No 4 was locked for ease of flow of traffic; that the key was available in case of emergencies and that the gate for pedestrians was kept open to allow people to go to and fro.
- Residents were informed that gradually some streets would be made one way to avoid congestion of cars on some of the narrower inside roads, which put the residents to a lot of inconvenience.
- Residents were assured that this was still in an experimental stage and all suggestions from residents were welcome.

f. Monkey Menace

The residents were informed that Dr. Singh, SDMC veterinary, has been informed about the monkey menace and asked to arrange for monkey catchers as soon as possible.